

ReSound Assist Satisfaction



We surveyed hearing care professionals and users who have tried ReSound Assist for their opinions about this new approach to patient care.



What do hearing care professionals think about ReSound Assist?

For hearing care professionals who have used ReSound Assist for remote fine-tunings, the value is clear. ReSound Assist helps deliver a better patient experience.*

94% believe that ReSound Assist allows them to deliver their patients a better hearing experience.

87% believe ReSound Assist enables them to deliver the best fit within a shorter time frame.

81% ReSound Assist reduces the amount of necessary in-office appointments.

100% said they would recommend using ReSound Assist to others.

*External interviews with 31 hearing care professionals in 11 countries who have used ReSound Assist 10 or more times.



What are ReSound Assist users saying?

Patients who have tried ReSound Assist appreciate the extra care they get, the ease of use and the convenience it offers.*

83% agree that it was easy to request assistance from their hearing care professional from the app.

89% said that it was easy to apply the new settings they received from the app.

77% said the new settings improved their hearing experience.

89% said that they would recommend this service to others.

*In-app survey with 70 ReSound Assist users in the U.S. and the Netherlands.

GN Making Life Sound Better



ReSound GN

© 2018 GN Hearing A/S. All rights reserved. ReSound is a trademark of GN Hearing A/S. Apple, the Apple logo and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc., registered in the U.S. and other countries. Google Play and the Google Play logo are trademarks of Google Inc.